Job Title: Business Applications Engineer
Department: Information Systems

Job Summary

The Business Applications Engineer is responsible to provide first level IT support on all applications used by the entities in MUA Group. The incumbent ensures the smooth running of these applications and provides technical solutions as well as performs changes in these systems, which includes doing the coding, quality testing, debugging and deployment, according to established guidelines. The Business Applications Engineer also helps users in formulating and documenting the requirements and in liaising with suppliers for issue resolution and project tasks' execution, where applicable.

Main Responsibilities

- Provide support to users on the applications used in MUA's business units.
- Participate in requirements gathering with business users and project management team for new projects or system enhancements.
- Do the development/coding in inhouse systems.
- Write SQL scripts for ad-hoc reports/listings and build new reports and dashboards, as per the user specifications.
- Train users and assist them in testing the system changes.
- Follow up with external suppliers on enhancement requests and resolution of application logs.
- Produce functional, technical and user documentation for new enhancements and projects.

Job Requirements

- Degree in Computer Science, Software Engineering, or any equivalent qualification
- 2 to 5 years of experience with at least two years of experience in software development and user support
- Candidates should have a good knowledge of:
    1. Software Development methodologies such as Waterfall, Agile, Lean etc.
    2. Programming languages including VB, VB.Net, C#.Net, ASP.Net, Java, SQL etc.
    3. Web and mobile development technologies and frameworks like PHP, JavaScript, Angular, etc.
    4. Database design on Oracle, MS SQL, MySQL etc.

5. Business Intelligence and dashboarding tools such Power BI etc.

6. Software packages like Microsoft Office365, Project and Visio

- Knowledge of Robotic Process Automation tools such as Power Automate, UIPath etc. will be a plus.

- Candidates should also be able to:

    1. Work with diverse people

    2. Deliver results and meet customer/user expectations

    3. Cope with pressure and setbacks

Interested candidates are requested to send their CV on recruitment@mua.mu

The company reserves the right to call only the best qualified candidates for the selection exercises.

Applications received after the closing date might not be considered.

The company also reserves the right not to proceed with this vacancy.